

Please come prepared for all weather events. This includes jumpers and blankets as it becomes cooler into the evening. Please bring comfortable seating.

Please note, external food and drink will not be allowed on the event site.

Your visit

How to find us:

Headcorn Aerodrome, Ashford, Kent, TN27 9HX

There is free parking at the event in the main car park.

Accessibility:

Disabled parking will be around 20 metres from the event gate. The event is on grass and a flat surface with accessible toilet facilities.

There will be a dedicated area next to the flight line where the Spitfire display can be viewed and seating area in front of the outdoor screen which is easily accessible from the aisle.

Public Transport:

Headcorn aerodrome is served by the number 12 Bus Service. Please ensure you check the service in accordance with event timings.

Headcorn railway station is a 4 minute drive from the event site.

Please ensure you check return times if you are travelling via train in accordance with event timings.

We strongly advise booking taxis in advance for this event.

Terms and conditions

By accessing this event, you accept and agree to be bound by the terms and provision of this agreement. In addition, when using these particular services, you shall be subject to any posted guidelines or rules applicable to such services. Any participation in this service will constitute acceptance of this agreement. If you do not agree to abide by the above, please do not use this service.

Read carefully through these **terms and conditions** before you submit your order.

We reserve the right to move planned timings of the event including the Spitfire display, music performances and the start time of the free outdoor cinema. The cinema showing may be stopped and begin again in accordance with adverse weather limitations.

Tickets

The price of the ticket shall be the price set at the time we accept your booking, inclusive of any applicable taxes but exclusive of any booking, collection or delivery fee.

At our discretion, changes may be made to the advertised programme owing to circumstances beyond our reasonable control.

Please check your tickets carefully on receipt and contact us immediately if there is a mistake.

Tickets may only be purchased from Aero Legends Limited. We reserve the right to refuse to sell tickets to anyone we have reasonable grounds to believe is purchasing for the purposes of resale. Unless given express permission by us, tickets may not be resold or transferred for profit or commercial gain. Any ticket in breach of these terms and conditions shall be void and its holder will be refused entry.

Tickets can be ordered online at aerolegends.co.uk until Wednesday 30th May but none will be processed thereafter (availability permitting). Our acceptance of your order will take place when we write to you via email to confirm this order.

Exchange Policy

The event site is Headcorn aerodrome (Kent). The display vicinity, music performance stage and food and drink are completely uncovered. The event may be cancelled or abandoned in adverse weather conditions such as high winds/rain and storms. Tickets are non-refundable in the event of cancellation because of the weather or for serviceability issues with the aircraft affecting the Spitfire display. In these circumstances, tickets may be exchanged for alternative tickets as set out below.

Contingency

In the event of poor weather or any other factor affecting either Friday 1st June OR Saturday 2nd June, there will be the following ticket exchange options:

- One ticket for Friday 1st June may be exchanged for one adult weekend ticket for our Battle of Britain Airshow on Saturday 30th June AND Sunday 1st of July. Tickets may only be exchanged if Friday 1st June has been cancelled.
- One ticket for Saturday 2nd June may be exchanged for one adult weekend ticket for our Battle of Britain Airshow on Saturday 30th June AND Sunday 1st of July. Tickets may only be exchanged if Saturday 2nd June has been cancelled.

Any exchanges of tickets are then subject to their relevant terms and conditions.

Cancelled event

In the event of Friday 1st June AND Saturday 2nd June being cancelled due to poor weather or any other factor, the entire event will be re-scheduled to and the following ticket exchange options will be available:

Ticket exchanges are only available when a weather exchange notice is issued on the day of the cancelled event.

- One ticket for Friday 1st June may be exchanged for Friday 31st August or Saturday 1st September
- One ticket for Saturday 2nd June may be exchanged for Friday 31st August or Saturday 1st September

Refund Policy

We cannot offer refunds on the basis of inclement weather or any other factor affecting the free outdoor cinema screening.

Refunds will be considered if the entire event is cancelled on Friday 1st June AND Saturday 2nd June and the contingency date on Friday 31st August and Saturday 1st September is cancelled and the customer cannot attend any of the exchange ticket options (living abroad, any other reasonable adjustment).

In the circumstance of cancellation of the event due to weather, Aero Legends Limited will not be liable for refunding any other costs including travel or accommodation costs incurred.

Cancellation Policy

Please note Aero Legends Limited has the right to cancel the event at any time, in the incident of this happening you will be notified by email. Your ticket can be

exchanged to alternative tickets as set out in our exchange policy within 2 months of the notice being given via email or refunded if this notification occurs 28 days before your booked event date.

You may refund your booking within 3 days of purchase, except for bookings made 14 days before a booked event date.

Privacy Policy

Orders are accepted and in accordance with our **Privacy Policy**.

Aero Legends Limited collects your personal information online when you voluntarily provide it to us. We ask you to provide limited personal information, the name of the ticket holder, billing address, telephone number and email address. We will not disclose any personal information to any third party.

Online payments are processed by Barclaycard Merchant services. We are not responsible for storing card information. This service does not accept American Express cards.

Venue

The management reserves the right to refuse ticket holders admission to the venue in reasonable circumstances, which include health and safety, environmental or security concerns, licensing reasons, or where a ticket is void. The management also reserves the right to request ticket holders to leave the venue at any point on reasonable grounds and may take any appropriate action to enforce this right without refund.

The use of cameras, recording equipment and mobile phones is not permitted on the event site once the free Outdoor cinema begins.

You must comply with the instructions and directions given by our staff in regards to positioning of seating.

We are not liable for any loss, theft or damage of your personal belongings on the event site or in the car park. You park at your own risk.

All food is provided by third party providers and therefore we cannot guarantee that any menu items are nut-free. Please ask members of staff. All caterers hold appropriate licensing.

In accordance with licensing regulations, you must be over the age of 18 to purchase and/or consume alcohol. You will need proof of ID if you appear to be under the age of 21. Off sales are not permitted.

It is the responsibility of the parent/guardian in advance of purchase to make their own judgement as to the suitability of the event, including the free Outdoor cinema

showing at 9.30pm for their own child as there is not an age certificate recommendation for The Battle of Britain (1969) title.

There will be no intermission in the Outdoor Cinema screening as we do not wish to disrupt your enjoyment of the film. Food, drinks and toilet facilities can be accessed throughout the event.

Changes to the agreement

This site and its components are offered for informational purposes only; this site shall not be responsible or liable for the accuracy, usefulness or availability of any information transmitted or made available via the site, and shall not be responsible or liable for any error or omissions in that information.

The company reserves the right to change these conditions from time to time as it sees fit and your continued use of the site will signify your acceptance of any adjustment to these terms. If there are any changes to our privacy policy, we will announce that these changes have been made on our home page and on other key pages on our site. If there are any changes in how we use our site customers' Personally Identifiable Information, notification by email or postal mail will be made to those affected by the change. Any changes to our privacy policy will be posted on our site 30 days prior to these changes taking place. You are therefore advised to re-read this statement on a regular basis.

Contact us

If you have any questions regarding this agreement, please contact us at info@aerolegends.co.uk with the subject 'Battle of Britain Evening- Enquiry'.